

RETURNS FROM

Name and Surname: _____

Address: _____

Telephone No.: _____ Email: _____

Purchases Date: _____ Date of return: _____

Order Number: _____

Item(s) code: _____

If only a part of the order is being return please provide the details of the quantities and item numbers:

Please indicate the reason for the return:

- Incorrect size
- The fabric is not as expected
- The colour of the item is not as expected
- Poor quality of the item
- The item is not
- the item is not as described
- Other _____

I have familiarised myself with the terms and condition of retruns and I agree with them.

Date and Signature: _____

Rights to returns:

1. A customer may withdraw from a contract of sale without giving any reason within 10 days from the date of delivery by sending a statement of return from to the Seller.
2. The return form should be sent by the Customer to returns@karen-club.com The store will confirm and give any further instructions after receiving the form
3. Returns must be made immediately after purchase, but not later than within 14 days. The customer is asked to send the goods, together with receipt (or invoice VAT) and returns form.
4. Return of goods is only possible if they are in the same state as received.
5. It is not possible to make returns in stationary stores.
6. Refunds are aimed to be paid immediately, but not later than within 14 days, from the date of receipt of the goods by the store.
7. Karen - Katarzyna Sokolowska will send an email to the customer with the corrected invoice if applicable.
8. The amount paid will be returned to the account from which the payment was made on-line or otherwise specified by the customer